

Care Package - Furniture Storage _ Covid 19

Recommended with: Re-Upholstery & Hygienic Fabric & Finishes



Foreword

In light of the recent global Covid-19 pandemic, we have acknowledged that many of our customers and end-users will be required to enact social distancing within their business.

The Care Package is designed to support our Morgan customers during these remarkable times, offering an affordable secure storage service option, supporting a temporary reduction of furniture* quantities or other items on your premises or whilst moving to new sites.

Presenting an ideal opportunity to implement our **Re-Upholstery** service, as a sustainable and cost-effective solution to extending the service life of your Morgan furniture.

We can advise regarding **Anti-Microbial** fabric selection to achieve any new requirements for hygienic finishes. As each case is unique in terms of your requirements, please contact us to discuss and we can tailor the Care Package accordingly.

Collection

Collection date and any special requirements will be scheduled with you in advance. This can be coordinated in batches if required. Our specialist team will prepare your furniture for the journey, carefully loading into our dedicated vehicle.

We use recyclable and re-usable materials for our packaging, and our vehicle has been fabricated with a bespoke rack system designed and made by us for safe furniture transportation.

Each item is recorded and under our insurance from the moment it enters our vehicle. For lower quantities, we can evaluate the optional use of third party couriers. All collections are coordinated in line with the latest Government advice for social distancing.

**The Care Package is applicable to any furniture or items belonging to Morgan Customers including seating and tables. Pricing is calculated based on Qty, type of furniture or item, packing, and storage duration. Delivery & Collection charges are applicable, subject to site conditions, access, & vehicle restrictions.*

Secure Storage

On arrival the consignment is checked in and loaded into our dedicated secure storage site. Any furniture items selected for Re-Upholstery will be allocated to the production schedule and coordinated accordingly.

The volume of your items, determines the loading plan and location for the goods. All the furniture items will remain bagged and protected on the shelving in a humidity controlled environment until you are ready for Delivery. Our secure storage is only used for storage of furniture, there are no hazardous chemicals or other items present.

Re-upholstery

Please refer to our Re-Upholstery document for in depth details, or contact us to discuss your needs. The time off site presents an ideal opportunity for Re-Upholstering your furniture.

Dependant on your needs, this should be arranged in advance of booking your storage, as supplier lead times apply and the job will be assigned into our production schedule. If delivery is planned for later, we can provide photos of the re-upholstered items for reference.

Delivery

Delivery date and any special requirements will be scheduled with you in advance. This can be coordinated in batches if required.

All packaging will remain on the furniture, unless instructed or requested otherwise. These materials will then be returned and re-cycled/re-used for other deliveries. All deliveries are coordinated in line with the latest Government advice for social distancing.

Contact our customer services department to discuss your requirements, or visit our website for further details:

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